

# Panasonic KX-NS 700 Import OGM Messages Telquest Tech Support

This was provided by one of our customers:

To create sound .wav files for NS700 announcements/OGM

- 1. Go to <a href="http://www.readthewords.com/Try.aspx">http://www.readthewords.com/Try.aspx</a> or other text to speech website and create .wav file with desired wording. Save file to desktop
- 2. Go to <a href="http://audio.online-convert.com">http://audio.online-convert.com</a> and convert your file to 16 bit 8000 HZ mono .way file
- 3. Go to NS700 Maintenance > Utility > File > 5. Import Message from PC to PBX > select which message number/OGM you want from the top pull down menu.
- 4. Import you .wav file.
- 5. The message number imported to is the OGM number as well.

### This is from the Manual: 16 bit 8000 HZ mono .way file

## 7.2.5 Utility—File—Message File Transfer PC to PBX

Transfers Outgoing Message (OGM) files from the PC to the System Memory.

This option is only available at Installer level when programming in On-line mode.

Uploaded files are automatically renamed as necessary. If the location specified already contains an OGM, it will be overwritten by the newly uploaded message.

#### To transfer OGMs to the System Memory

- 1. From the Utility menu, select Message File Transfer PC to PBX.
- 2. Select the destination to transfer the OGM files to from the drop-down list, and then click **Browse**. The Open dialog box will be displayed.
- **3.** Select the message files to upload. The files must be in the WAV format. It is possible to select multiple files.

#### <u>Note</u>

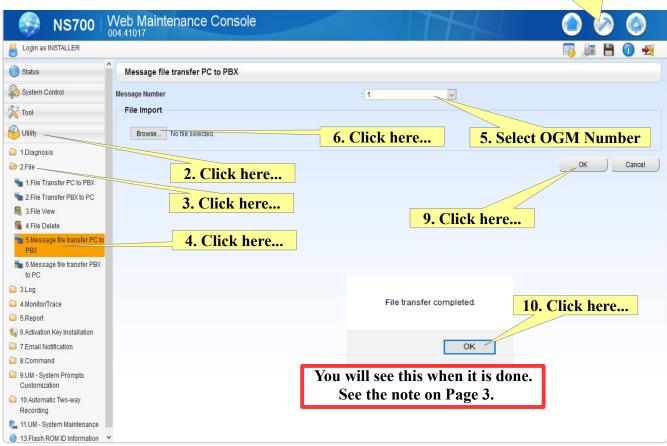
- When selecting files to copy to the PBX, the file names (apart from the file extension) cannot be more than 33 characters in length.
- When selecting G.711 codec WAV files to copy to the PBX, the total file size of all selected files combined cannot exceed 32 megabytes.

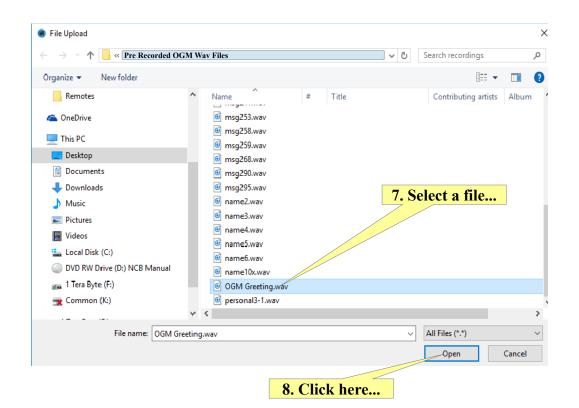
#### 4. Click OK.

- The files will be uploaded. Files that do not contain message data will be ignored.
- An index number (01 to 64) will be appended automatically to the file names of message files transferred to the PBX.
- When complete, the display will return to the main screen.

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1. Click here...





### Page 3

You will see the "File Transfer Completed" pop up even if a bad .wav file is sent to the KSU.

You can test your OGM:

Go to any telephone Press the Intercom Button Dial \* 362 followed by the OGM Floating Number.

### **Examples:**

- \* 362 501 will play OGM 1
- \* 362 502 will play OGM 2
- \* 362 503 will play OGM 3
- etc....

If you get a fast busy signal, your .wav file was not accepted. Most likely it was not the correct format of 16 bit 8000 HZ mono .wav file or the file name was over 33 characters long.